

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

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No. 26-07/2011-T&C-CM (pt.)

Date: 12.02.2015

To

The General Manager/Sr. General Manager
CMTS-Nodal Centre,
Chandigarh / Kolkata / Pune / Trichy
BSNL.

Sub: Rationalization of tariff under prepaid mobile services - accumulation of unutilized data usage in data STVs.

Sir,

It is understood that in some zones/circles the unutilized data at the end of the validity period of Data STV is accumulated i.e., added to the data of new data STV recharged by the subscriber, in instances when the new data STV recharged within the validity period of the old data STV. **For example**, Customer X activates data STV of Rs. 176/- allowing him to use 1 GB data with validity of 30 days. If X uses only 300 MB data and activates another data STV of Rs. 176/- on say 27th day, he will get 1 GB + 700 MB (unused data) for the next 30 days.

As directed, this practice to be stopped immediately and implementation of the same is to be intimated within 7 days without fail please.

A handwritten signature in blue ink, appearing to read 'Y. N. Singh', is written above the typed name.

(Y. N. Singh)
GM (Finance-CM)

Copy to:

1. Chief General Managers of all Telecom Territorial Circles and Telephone Districts for information and necessary action please.
2. IFAs of all Telecom Territorial Circles and Telephone Districts for information and necessary action please.
3. GM (P&P)-CM for information please.
4. Director (CM) for kind information please.